

Table of Contents

Operating System Support .....	2
Microsoft Windows .....	2
Red Hat Linux.....	2
Sun Solaris .....	2
DirectX .....	2
EXCHANGE .....	2
IE .....	2
IIS .....	3
I N S T A L L E R .....	3
ISA SERVER.....	3
MDAC .....	3
M E D I A P L A Y E R .....	3
MEDIA SERVICES .....	3
MESSENGER.....	4
MSDE .....	4
MSXM.....	4
.NET .....	4
NETMEETING.....	4
OFFICE .....	4
OUTLOOK .....	4
OUTLOOK EXPRESS .....	5
PROJECT .....	5
SMS.....	5
SQL SERVER AND QUERY.....	5
SQLXML.....	5
VISIO .....	5
Windows Application Support- Non Microsoft .....	5
A D O B E R E A D E R.....	5
MOZILLA FIREFOX BROWSER.....	6
Quick-View Support Matrix.....	6



PatchEasy supports patches, hotfixes, updates, rollups, service packs, service releases, security bulletins, private hotfixes, instructions, and user defined patches that are self-extracting or self-installing. The Custom deployment tool in PatchEasy can be used to deploy patches for applications that are not found in this list. Support references below apply to English language versions, at minimum.

Operating System Support	Supported SP/SR Levels	Notes
<b>Microsoft Windows</b>		
<ul style="list-style-type: none"> <li>o Windows Server Standard 2003</li> <li>o Windows Server Enterprise 2003</li> <li>o Windows Server Web Edition 2003</li> <li>o Windows XP Professional</li> <li>o Windows 2000 Server</li> <li>o Windows 2000 Advanced Server</li> <li>o Windows 2000 Professional</li> <li>o Windows NT 4.0 Server</li> <li>o Windows NT 4.0 Terminal Server</li> <li>o Windows NT 4.0 Server Enterprise</li> <li>o Windows NT 4.0 Workstation</li> </ul>	<ul style="list-style-type: none"> <li>o 2003 x64 with SP1 included</li> <li>o 2003: SP 0,1</li> <li>o XP: SP 0,1/1a,2</li> <li>o 2000: SP 0,1,2,3,4</li> <li>o NT 4.0: SP 0,1,2,3,4,5,6a, except Term Server: SP 0,3,4,5,6</li> </ul>	<ul style="list-style-type: none"> <li>o Private hotfixes supported on demand. Contact PE to add to universal database. Customers use own copy of private hotfix.</li> <li>o Hotfixes categorized by prerequisite SP.</li> </ul>
<b>Red Hat Linux</b>		
<ul style="list-style-type: none"> <li>o Red Hat Linux 7.3</li> <li>o Red Hat Linux 8</li> <li>o Red Hat Linux 9</li> </ul>	<ul style="list-style-type: none"> <li>o All of the latest non-source RPMs</li> </ul>	
<b>Sun Solaris</b>		
<ul style="list-style-type: none"> <li>o Solaris 8</li> <li>o Solaris 9</li> <li>o Solaris 10</li> </ul>	<ul style="list-style-type: none"> <li>o All of the latest OS Recommended &amp; Security patches</li> </ul>	
<b>DirectX</b>		
<ul style="list-style-type: none"> <li>o DirectX 6.0</li> <li>o DirectX 7.0</li> <li>o DirectX 8.0, 8.0a, 8.0b</li> <li>o DirectX 8.1</li> <li>o DirectX 8.2</li> <li>o DirectX 9.0, 9.0a, 9.0b, 9.0c</li> </ul>		<ul style="list-style-type: none"> <li>o 6.0 -&gt; NT 4.0</li> <li>o 7.0/8.0/8.0a-b -&gt; 2000</li> <li>o 8.1/8.2 -&gt;2000/XP/2003</li> <li>o 9.0/9a-c -&gt; 2000/XP/2003</li> </ul>
<b>EXCHANGE</b>		
<ul style="list-style-type: none"> <li>o Exchange 5.5 Server</li> <li>o Exchange 2000 Server</li> <li>o Exchange 2000 Conference Server</li> <li>o Exchange 2003 Server</li> </ul>	<ul style="list-style-type: none"> <li>o Exchange 5.5: SP 0,1,2,3,4</li> <li>o Exchange 2000: SP 0,1,2,3</li> <li>o Exchange 2003: SP 0,1, 2</li> </ul>	<ul style="list-style-type: none"> <li>o Exchange patches rely on Exchange SP type.</li> </ul>
<b>IE</b>		
<ul style="list-style-type: none"> <li>o Internet Explorer 1.0</li> <li>o Internet Explorer 2.0</li> <li>o Internet Explorer 3.0</li> </ul>	<ul style="list-style-type: none"> <li>o IE 4.01: SPs 0,1,2</li> <li>o IE 5.01: SPs 0,1,2,3,4</li> </ul>	<ul style="list-style-type: none"> <li>o Many IE versions obsolete</li> <li>o Hotfixes categorized by prerequisite SPs</li> </ul>

<ul style="list-style-type: none"> <li>o Internet Explorer 3.01</li> <li>o Internet Explorer 3.02</li> <li>o Internet Explorer 4.0</li> <li>o Internet Explorer 4.01</li> <li>o Internet Explorer 5.0 (5.00.2314.1003)</li> <li>o Internet Explorer 5.0 (5.00.2014.0216)</li> <li>o Internet Explorer 5.01</li> <li>o Internet Explorer 5.5</li> <li>o Internet Explorer 6.0</li> </ul>	<ul style="list-style-type: none"> <li>o IE 5.5: SPs 0,1,2</li> <li>o IE 6.0: SPs 0,1,2</li> </ul>	<ul style="list-style-type: none"> <li>o NT4 -&gt; most IE versions</li> <li>o 2000 -&gt; most IE above 5.0</li> <li>o XP -&gt; IE 6.0 &amp; above</li> <li>o 2003 -&gt; IE 6.0 SP0</li> </ul>
<b>IIS</b>		
<ul style="list-style-type: none"> <li>Internet Information Services -</li> <li>o IIS 4.0</li> <li>o IIS 5.0</li> <li>o IIS 5.1</li> <li>o IIS 6.0</li> </ul>		<ul style="list-style-type: none"> <li>o 4.0 -&gt; NT 4.0</li> <li>o 5.0 -&gt; 2000</li> <li>o 5.1 -&gt; XP</li> <li>o 6.0 -&gt; 2003</li> </ul>
<b>INSTALLER</b>		
<ul style="list-style-type: none"> <li>o Windows Installer 2.0</li> <li>o Windows Installer 3.0</li> <li>o Windows Installer 3.1</li> </ul>		
<b>ISA SERVER</b>		
<ul style="list-style-type: none"> <li>o Internet Security and Acceleration - ISA Server 2000</li> <li>o ISA Server 2004</li> </ul>	<ul style="list-style-type: none"> <li>o ISA Server 2000 SP 0,1,2</li> <li>o ISA Server 2004 SP 0,1</li> </ul>	<ul style="list-style-type: none"> <li>o ISA 2000 -&gt; 2000/2003</li> <li>o ISA 2004 -&gt; 2000/2003</li> </ul>
<b>MDAC</b>		
<ul style="list-style-type: none"> <li>o MDAC 2.1</li> <li>o MDAC 2.5</li> <li>o MDAC 2.6</li> <li>o MDAC 2.7</li> <li>o MDAC 2.8</li> </ul>	<ul style="list-style-type: none"> <li>o MDAC 2.1: SP 0,2</li> <li>o MDAC 2.5: SP 0,1,2,3</li> <li>o MDAC 2.6: SP 0,1,2</li> <li>o MDAC 2.7: SP 0,1</li> <li>o MDAC 2.8: SP 0,1</li> </ul>	<ul style="list-style-type: none"> <li>o 2.1 &amp; 2.5 -&gt; NT4</li> <li>o 2.6 -&gt; NT4/2000</li> <li>o 2.7 -&gt; NT4/2000/XP</li> <li>o 2.8 -&gt; 2003</li> </ul>
<b>MEDIA PLAYER</b>		
<ul style="list-style-type: none"> <li>o Media Player 6.4.07.1112</li> <li>o Media Player 6.4.09.1109</li> <li>o Media Player 7.0</li> <li>o Media Player 7.1</li> <li>o Media Player 8.0</li> <li>o Media Player 9.0</li> <li>o Media Player 10.0</li> </ul>		<ul style="list-style-type: none"> <li>o MSDE 2000 SP 3a</li> <li>o MSXML 3.0 SP 0,1,2,3,4,5</li> <li>o MSXML 4.0 SP 0,1,2</li> <li>o 6.4.07.1112 -&gt; NT 4.0</li> <li>o 6.4.09.1109 -&gt; 2000</li> <li>o 7.0 -&gt; 2000</li> <li>o 7.0 is obsolete</li> <li>o 7.1 -&gt; 2000</li> <li>o 8.0 -&gt; XP</li> <li>o 9.0 -&gt; 2000/XP/2003</li> <li>o 10.0 -&gt; XP</li> </ul>
<b>MEDIA SERVICES</b>		
<ul style="list-style-type: none"> <li>o Media Services 4.1</li> <li>o Media Services 4.1</li> <li>o Media Services 9.0</li> </ul>		<ul style="list-style-type: none"> <li>o 4.1 -&gt; NT 4.0</li> <li>o 4.1 -&gt; 2000</li> <li>o 9.0 -&gt; 2003</li> </ul>

<b>MESSENGER</b>		
o Windows Messenger 4.7 o Windows Messenger 5.0 o Windows Messenger 5.1		o 4.7 -> XP o 5.0 -> 2000/XP/2003 o 5.1 -> 2000/XP/2003
<b>MSDE</b>		
o MSDE 2000 Server Release A	o MSDE 2000 SP 3a	
<b>MSXM</b>		
o MSXML 2.6 o MSXML 3.0 o MSXML 4.0 o MSXML 6.0	o MSXML 3.0 SP 0,1,2,3,4,5 o MSXML 4.0 SP 0,1,2	
<b>.NET</b>		
o Windows .NET Framework 1.0 o Windows .NET Framework 1.1 o Windows .NET Framework 2.0	o .NET Framework 1.0 SP 1,2,3 o .NET Framework 1.1 SP 0,1	
<b>NETMEETING</b>		
o NetMeeting 2.11 o NetMeeting 3.01.4.4.3388 o NetMeeting 3.01	o NetMeeting 3.01: SP 0,1,2	o 2.11 -> NT4 o 3.01.4.4.3388 ->NT4/2000 o 3.01 -> NT4/2000 o 3.01 & 2.11 can be on same machine.
<b>OFFICE</b>		
o Office 97 o Office 2000 Standard o Office 2000 Small Business o Office 2000 Professional o Office 2000 Premium o Office XP Standard o Office XP Professional & Pro SE o Office XP Developer o Office XP Standard Enterprise o Office XP Professional Enterprise o Office Small Business Edition 2003 o Office Standard Edition 2003 o Office Professional Edition 2003	o Office 2000: SR 0,1a & SP 2,3 o Office XP: SP 0,1,2,3 o Office 2003: SP 0,1, 2	o All Office flavors work for NT4/2000/XP platforms. o PatchEasy supports Word, Excel, PowerPoint, Access and FrontPage.
<b>OUTLOOK</b>		
o Outlook 2000 Stand-alone (SA) o Outlook 2000 Suite o Outlook XP/2002 Suite o Outlook 2003 Suite o Outlook 2003 Stand-alone o Business Contact Manager for Outlook 2003	o Outlook 2000 SA: SR 1,1a o Outlook XP/2002 Suite: SP 1,3 o Outlook 2003: sp1, 2	o Stand-alone means Single o Outlook CD. o Suite means Std, SBE, o Pro or Dev Version o Server 2003 does not support Outlook patches

<b>OUTLOOK EXPRESS</b>		
o Outlook Express 5.0 o Outlook Express 5.5 o Outlook Express 6.0	o Outlook Express 5.0 SP0 o Outlook Express 5.5 SP2 o Outlook Express 6.0 SPs 0,1,2	o 5.0/5.5 SP2 -> NT4/2000 o 6.0 -> NT4/2000/2003 o 6.0 SP1 ->NT4/2000/2003
<b>PROJECT</b>		
o Project 2000 Pro o Project 2002 Pro & Standard o Project 2003 Pro & Standard o Project Server 2002 o Project Server 2003	o Project 2000 SR 1 o Project 2002 SP 1 o Project 2003 SP 1 o Project Server 2002 SP 1 o Project Server 2003 SP 1, 2	
<b>SMS</b>		
o SMS (Systems Management Server) 2.0 o SMS 2003	o SMS 2.0 SP 0,1,2,3,4,5 o SMS 2003 SP 0,1,2	
<b>SQL SERVER AND QUERY</b>		
o SQL 6.5 Server o SQL 7.0 Server and Developer o SQL 2000 Server and Developer o SQL Query 7.0 o SQL Query 2000 o SQL 2005 Server & Enterprise Server	o SQL 6.5: SP 0,1,2,3,4,5,5a o SQL 7.0: SP 0,1,2,3,4 o SQL 2000: SP 0,1,2,3,3a, 4 o SQL 2005: SP0,1	o Detection of SQL requires install on a SQL Server. o Windows 2003 compatible with SQL Server SP 3.
<b>SQLXML</b>		
o SQLXML 2.0 o SQLXML 3.0	o SQLXML 2.0 SP 0 o SQLXML 3.0 SP 0,1,2,3	
<b>VISIO</b>		
o Visio 2000 Pro, Standard, & Enterprise o Visio 2002 Pro o Visio 2003 Pro	o Visio 2000 Standard SR1 o Visio 2000 SP 2 o Visio 2002 SP 0,2 o Visio 2003 SP 0,1, 2	
<b>Windows Application Support- Non Microsoft</b>	<b>Supported SP/SR Levels</b>	<b>Notes</b>
<b>A D O B E R E A D E R ( A C R O B A T , e t c )</b>		
o Adobe Reader 5.05 o Adobe Reader 5.1 o Adobe Reader 6.0.1 o Adobe Reader 6.0.2 o Adobe Reader 6.0.3 o Adobe Reader 7.0 o Adobe Reader 7.0.1 o Adobe Reader 7.0.2 o Adobe Reader 7.0.3 o Adobe Reader 7.0.5 o Adobe Reader 7.0.7 o Adobe Reader 7.0.8		

MOZILLA FIREFOX BROWSER		
<ul style="list-style-type: none"> <li>o Mozilla Firefox Browser 1.0</li> <li>o Mozilla Firefox Browser 1.0.1</li> <li>o Mozilla Firefox Browser 1.0.2</li> <li>o Mozilla Firefox Browser 1.0.3</li> <li>o Mozilla Firefox Browser 1.0.4</li> <li>o Mozilla Firefox Browser 1.0.5</li> <li>o Mozilla Firefox Browser 1.0.6</li> <li>o Mozilla Firefox Browser 1.0.7</li> <li>o Mozilla Firefox Browser 1.5</li> <li>o Mozilla Firefox Browser 1.5.0.1</li> <li>o Mozilla Firefox Browser 1.5.0.6</li> </ul>		

## Quick-View Support Matrix

**Quick-View Support Matrix (■)**

Language	English	German	Simplified Chinese	French... <sup>**Extended**</sup>	Portuguese (Brazil)	Spanish	Italian	Swedish	Dutch	Traditional Chinese
Application										
OS (2000, XP, 2003)	■	■	■	■	■	■	■	■	■	■
IE	■	■	■	■	■	■	■	■	■	■
Office	■	■	■	■	■	■	■	■	■	■
DirectX	■	■	■	■	■	■	■	■	■	■
IIS	■	■	■	■	■	■	■	■	■	■
Media Player	■	■	■	■	■	■	■	■	■	■
Messenger	■	■	■	■	■	■	■	■	■	■
.NET Framework	■	■	■	■	■	■	■	■	■	■
Outlook	■	■	■	■	■	■	■	■	■	■
Outlook Express	■	■	■	■	■	■	■	■	■	■
Project	■	■	■	■	■	■	■	■	■	■
Visio	■	■	■	■	■	■	■	■	■	■
Adobe - Reader	■	■	■	■	■	■	■	■	■	■
Mozilla - FireFox	■	■	■	■	■	■	■	■	■	■
OS (NT4)	■	■	■	■	■	■	■	■	■	■
Exchange	■	■	■	■	■	■	■	■	■	■
Installer	■	■	■	■	■	■	■	■	■	■
ISA	■	■	■	■	■	■	■	■	■	■
MDAC	■	■	■	■	■	■	■	■	■	■
Media Services	■	■	■	■	■	■	■	■	■	■
MSDE	■	■	■	■	■	■	■	■	■	■
MSXML	■	■	■	■	■	■	■	■	■	■
NetMeeting	■	■	■	■	■	■	■	■	■	■
SMS	■	■	■	■	■	■	■	■	■	■
SQL Server	■	■	■	■	■	■	■	■	■	■
SQLXML	■	■	■	■	■	■	■	■	■	■
OS (Red Hat Linux)	■	■	■	■	■	■	■	■	■	■
OS (Solaris)	■	■	■	■	■	■	■	■	■	■